

# Network Management Services

You rely on your network to be the transport of your data, communications, and it's the backbone of your IT infrastructure. Slow performance and outages can significantly impact your companies bottom-line. Our continuous monitoring means that we will find problems within your networks and resolve them quickly before they can escalate and negatively impact your clients and business users.

## NETWORK MANAGEMENT FEATURES

- Monitor and manage your network and ensure that all the devices and network links are operating correctly, without any technical issues at peak performance.
- Provide a team of network management professionals who can measure the utilization and performance of devices connected to your network and make recommendations designed to maximize your network components capabilities.
- Pro-actively conduct network testing to prevent network failures and disruptions.

## KEY CLIENT BENEFITS

- Network management with visibility into availability, performance and fault monitoring
- Access to network devices using SNMP
- Automated reporting and alerts for faults, threshold breaches and utilization
- Centralized switch port & IP address management
- Single Wi-Fi service management platform
- Ability to perform network assessments for SWOT analysis

**We support you  
around the clock**

## NETWORK SERVICES

## FULLY MANAGED

### Network Monitoring - availability, fault and performance

Switch/Router	✓
Firewall	✓
VPN	✓
Bandwidth	✓

### Asset Management

Network Inventory Management	✓
WAN/ Network Circuits	✓

### Network Support

Patch Pilot rollout and Testing	✓
Automated Operating System Patch Management	✓
Application Patch Management	✓

### OEM/ 3rd party escalations

Automated Delivery for Approved Applications	✓
OS, Images, Application Distribution	✓
Deploy MSI -based applications	✓

### Reporting

Proactive tracking of PC performance	✓
Scheduled scripts for predefined tasks	✓

## FIREWALL SERVICES

### Firewall and VPN Management

Incident Response and Resolution Tracking	✓
Firewall Monitoring	✓
Firewall Rule Changes	✓
On-Demand log review	✓
Unlimited 24x7 Hours Phone and Email Support	✓



**CALL US TODAY TO FIND OUT MORE.**

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